



## Business Internet Phone Service

Why spend a large amount of money on an outdated, limited phone system, when PhoneBoost does everything and more without the cost of hardware and without the long install time?

Drop the phone company and use your existing Internet connection as your phone AND data line for superior voice quality communications. You will also save money by using all of the PhoneBoost VoIP features to increase business productivity. Reduce your monthly phone bill by up to 40% and keep your existing local and toll free numbers.

Integrate multiple offices into one system, expand your available phone system features, and easily handle changes on your own with a web-based interface.

**Gain control of incoming phone calls, present a professional image, and boost productivity with affordable Voice over IP services from PhoneBoost.**

### SOME OF OUR FEATURES:

- ▶ **Auto Attendant**  
A customizable, automated receptionist that allows callers to dial by extension, dial by name, or select other options.
- ▶ **Enhanced Call Forwarding**  
Forward your calls to any phone number based on if you are busy, out of the office, or do not answer.
- ▶ **Hunt Groups**  
Allows calls to be routed to a group of phones, such as your sales or support team.
- ▶ **Remote Office**  
Never miss a call by adding additional phones at your home or out of state office that all ring on the same extension.
- ▶ **Voicemail Simplified**  
Receive an email notification of new voicemail and even the message in an attached sound file.
- ▶ **Music on Hold**  
Play music or advertisements while your customers are on hold.

**Quick Setup, No Busy Signals, and Sophisticated Features!**

**888.495.5511**  
**www.PhoneBoost.com**



## Available Features

### Office Services

**Account/Authorization Codes** - Allows an administrator to restrict calls to authorized users and also track these calls.

**Auto Attendant** - A customizable, automated receptionist that allows callers to dial by extension, dial by name, or select other options.

**Call Center** - A hunt group that queues callers and plays comfort messages while callers are on hold.

**Call Park** – Allows a user to suspend a call for an extended period of time and then retrieve that call from any extension.

**Call Pickup** - Users assigned to a call pickup group can answer calls from any phone in that group.

**Hunt Group** - Allows calls to be routed to an idle member of a group using a pre-selected pattern.

**Incoming Calling Plan** - Allows an administrator to restrict incoming calls by call type.

**Inventory Report** - Allows an administrator to produce reports on services, users, phone numbers, departments and devices.

**Music On Hold** - Allows an administrator to specify an audio file, such as music or advertising, that can be played to on hold parties in various situations.

**Outgoing Calling Plan** - Allows an administrator to restrict outgoing calls by call type.

**ReceptionPC** - ReceptionPC is a PC based program that displays and controls incoming phone calls, transfers, and current user status.

**Series Completion** - Allows calls to be forwarded to the next line in the series for key system implementation.

### User Services

**Alternate Numbers** - Allows a user to have alternate phone numbers and extensions assigned to their phone.

**Anonymous Call Rejection** - Allows a user to ignore incoming calls from anonymous callers (those with Calling Line ID Delivery blocked).



**Automatic Callback** - Allows a user to be notified when a busy line within their group becomes available.

**Call Forwarding Always** - Allows a user to forward all calls to a specified phone number.

**Call Forwarding Busy** - Allows a user to forward calls to another phone number when the user's phone is busy.

**Call Forwarding No Answer** - Allows a user to forward calls to another phone number when the user's phone goes unanswered.

**Call Forwarding Selective** - Allows a user to forward calls from selected callers to another phone number.

**Calling ID and Name Display** - Allows the display of an originated caller's name and phone number.

**Calling Line ID Blocking Override** - Allows a user to override Calling Line ID presentation restrictions and always receive the Calling Line ID if available.

**Calling Line ID Delivery Blocking** - Allows a user to restrict the public from seeing the user's phone number when making a call.

**Call Notify** - Allows e-mail notifications of calls made to the user's phone number.

**Call Return** - Allows a user to return a call to the last party who called.

**Call Waiting** - Allows a user to receive an additional call while already in a call.

**Directed Call Pickup** - Allows a user to pick up a call to another member using a feature access code followed by the extension.

**Directed Call Pickup with Barge-in** - Allows a user to pick up or barge-in on a call to another member using a feature access code followed by the extension.

**Do Not Disturb** - Allows a user to restrict all incoming phone calls.

**Flash Call Hold** - Allows a user to use a flash service for Call Hold.

**Flash Call Transfer** - Allows a user to use a flash service for Call Transfer.

**Flash Three-Way Call** - Allows a user to use a flash service for Three-Way Calling.

**Last Number Redial** - Allows a user to access and dial the last dialed number.

**Microsoft Outlook Integration** - Allows a user to integrate Microsoft Outlook contacts with the Pilot Toolbar.

**Pilot Express** - Allows a user to easily configure their phone service via the toolbar, based on pre-defined profiles (out of office, busy, etc).



**Pilot Toolbar** - A toolbar for Microsoft Outlook and Internet Explorer to perform Click To Dial and perform configuration for the most commonly used services.

**Priority Alert** - Allows a user to receive a distinctive ringing pattern or distinctive call waiting tone for selected callers.

**Remote Office** - Allows a user to assign a phone number at a remote site to be the user's current phone number.

**Selective Call Acceptance** - Allows a user to accept phone calls from selected callers.

**Selective Call Rejection** - Allows a user to reject phone calls from selected callers.

**Sequential Ring** - Allows a user to configure a list of phone numbers to ring sequentially when the incoming call matches the specified criteria.

**Shared Call Appearance** - Allows a user to have additional phones ring for their number.

**Simultaneous Ring Personal** - Allows a user to configure secondary phone numbers to ring simultaneously when the user's primary phone number rings.

**Speed Dial** - Allows a user to program speed-calling numbers and extensions.

**Voice Messaging** - When a user receives a voicemail, an e-mail with the voicemail attachment or message notification is also sent to the user.